

# INDIANA ALLIANCE of YMCAS

# VIRTUAL VOLUNTEER SUMMIT

**APRIL 26, 2023** 

# **AGENDA**

High-Functioning Boards

The Blinding Allure of 3rd Party Payors

Board Member Feedback





# HIGH FUNCTIONING BOARDS

A self assessment and call to action

# YMCA BOARD LEADERSHIP PERFORMANCE

Functional Responsible Responsible

- Meeting Basic Mandates
- CEO support
- Fiduciary/Operations
- Board Involvement
- Basic Committee Structure
- Prioritizing Fundraising
- Sustainability

- Strategic Planning
- CEO Partnership
- Board Engagement
- Strategic Committee Structure
- Financial Development
- Using Strategic indicators
- Developing Partnerships

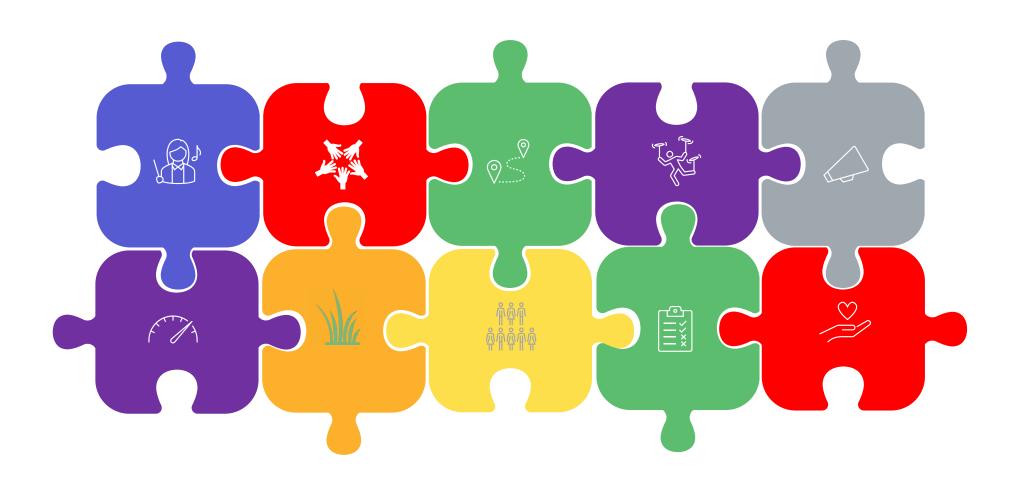
Constructive Partnership

**Exceptional** 

- Pursues Relevancy in the Eco-system
- Strategic Thinking
- Generative Governance/Engagement
- Culture of Philanthropy
- Impact & Results Oriented
- Have a "Now, Near and Far" mindset

#### Behaviors of

# **High Functioning Boards**





CEOS NEED FEEDBACK FROM THE BOARD







- Based on strategic needs
- Representation of community
- Unique skill set of potential board member
- Year round focus of the governance committee – development of a pipeline



- Measure performance against expectations
- Survey about the effectiveness of meetings
- Board's performance where key efforts are needed.
- Effectiveness of advocacy efforts



# Financial Dashboards



## MODES OF GOVERNANCE

#### **FIDUCIARY**

Leads the board to ask, "What do we have and how do we use it?"

The fiduciary mode fosters accountability and promotes discipline. The work involves facts, figures, financials, and risks.

#### **STRATEGIC**

Leads the board to ask questions about market positioning and market share; about strategic drivers and priorities; about competition and comparative advantage; and about who the key stakeholders are.

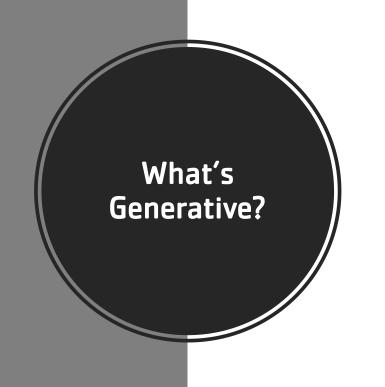
Strategies are developed by looking at what is going on now, thinking about a desired future, and exploring ways to close the gap between the two.

#### **GENERATIVE**

Leads the board to ask the questions that come before the fiduciary and strategic questions such as:

- Have we framed this issue correctly?
- How else might we look at this?
- What else should we consider?

Generative thinking can lead to a reconsideration of how the current state may best be understood.



**AMBIGUITY** 

There could be multiple interpretations of what is really going on, requires attention and resolution.

**IMPORTANT** 

The issues – however defined- means a great deal to a large number of stakeholders.

**HIGH STAKES** 

The stakes are high because the discussion does or could invoke questions of core values and organizational identity.

**IRREVERSIBILITY** 

The decisions or actions cannot be easily reversed or revised (psychologically or financially).

High Functioning Board's Mindset



NOW

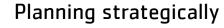
Annual Campaign
Annual budget
Meet annual objectives



### **NEAR**

Adapt to trends

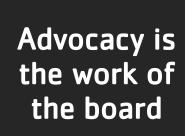
Generate margin to tackle
emerging challenges and
opportunities





#### **FAR**

Endowment
Capital Campaigns
Bold commitment to driving
organizational change
proactively



# Why Advocate?

"Unless someone like you cares a whole awful lot, Nothing is going to get better. It's not." - Dr. Seuss, The Lorax



Relevancy supports
Sustainability

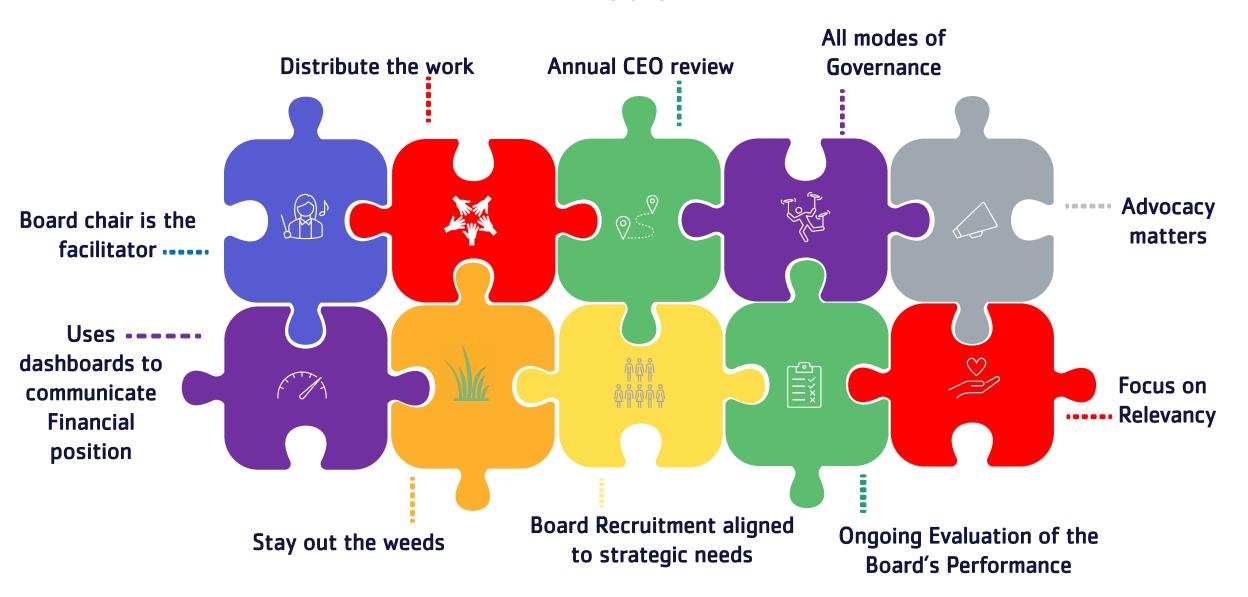
What services and programs your YMCA provides.

RELEVANCY

What they're interested in and need, now and into the future.

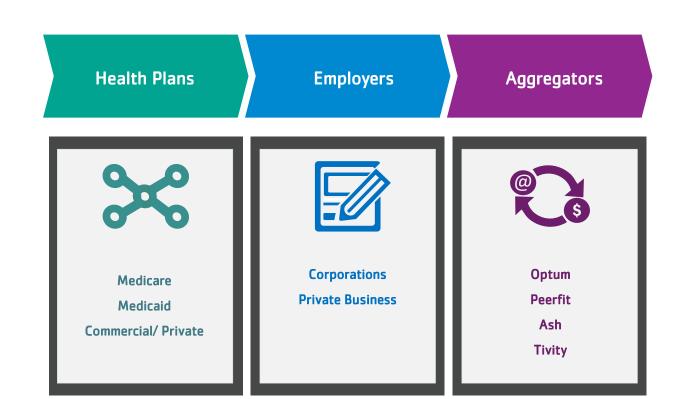
# **High Functioning Boards**

**Behaviors** 

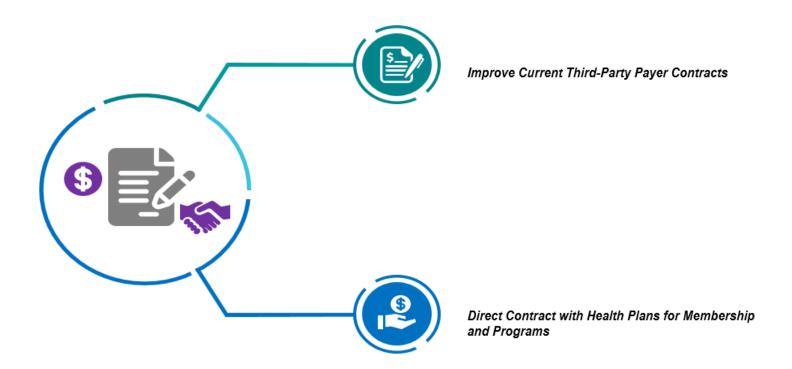




## **Third Party Payers**



## THIRD PARTY PAYER PATHWAYS



#### MEMBERSHIP AND PROGRAMS TO ADDRESS PAYER NEEDS





#### **Programs**

#### Healthy Living and Youth Development Programs

Personal Training/ Wellness Coaching

Health Coaching

Mindfulness

Swim Lessons/Water Safety

Youth Sports/E-sports

Teen Programs

Child Care

Virtual Programs

#### Health Interventions

### **Chronic Disease Prevention** or Management Programs

LIVE**STRONG** at the YMCA

YMCA's Blood Pressure Self-Monitoring

Healthy Weight and Your Child

Moving For Better Balance

Weight Loss Program

YMCA's Diabetes Prevention Program

**Fall Prevention** 

Other - Parkinson's, MS Programs, etc.

#### Meeting Social Needs

#### Services Addressing Social Determinates of Health

#### Physical Environment

Community Garden, Transportation, Trail Access, Housing, etc.

#### **Education**

Achievement Gap, Workforce Development, Out of School Time Education/Programming, etc.

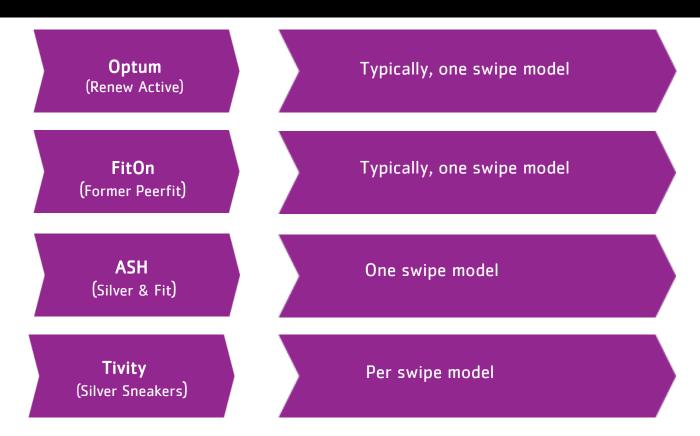
#### Food

Food Distribution, Healthy Eating and Physical Activity Practices, etc.

#### Community & Social Context

Trauma-Informed Practices and Approaches, Safety Around Water/Swim Lessons, Immunization, Covid Testing/Vaccination

## **AGGREGATORS**



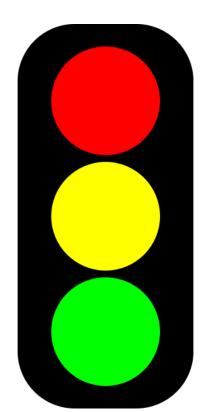
### What We Know

- ➤ Ys are the #1 fitness provider in all aggregator plans in the nation.
- Health Plans value our offerings above all other fitness benefit offerings.
- ➤ If Tivity lost the Y, they would likely lose their health plans.
- ➤ Health plans would leave Tivity and partner with an aggregator who had the Ys in their network.



## **Tivity**





## **Tivity Data Uncovered**

Collective Tivity Members = 44,476

Collective Revenue = \$ 1,671,804.96

Tivity Revenue Re-Capture = 8%





# A YMCA in Indiana

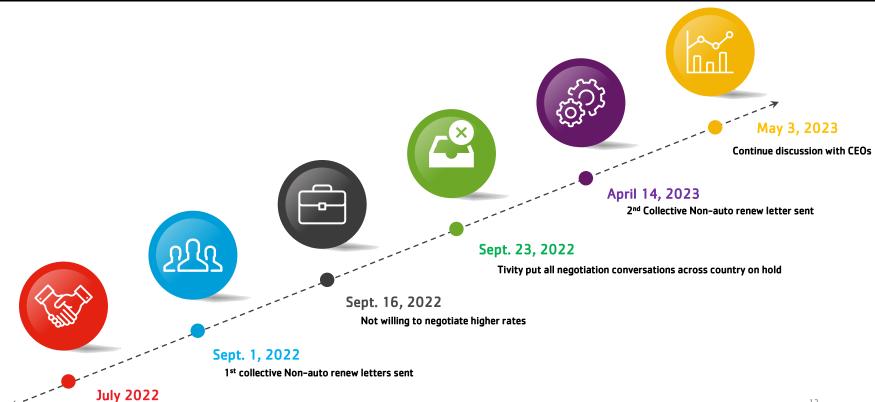
January 2023

Tivity Revenue Received: \$3,800

Potential Full Rate Revenue: \$15,000

One Month Subsidy = \$11,200

## **Timeline: Tivity Negotiations**



# **Questions:**

- 1. How does 3<sup>rd</sup> party payers connect with the Y's mission?
- 2. What are the opportunities or threats regarding 3<sup>rd</sup> party payers?
- 3. What information do you need to guide your board's discussion?





## **Discussion Questions**

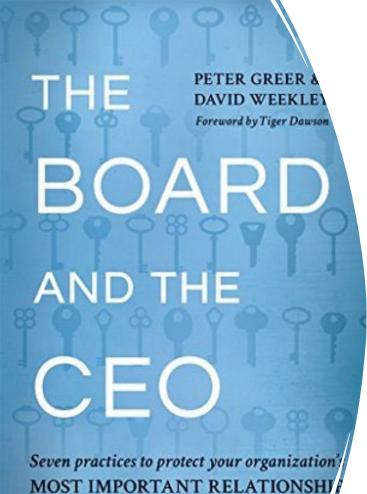
- 1. What one thing works very well with your Y board?
- 2. What burning question do you have for other Y board members?
- 3. What's the top 3 priorities for your YMCA in the next 12 months?





# THE INDIANA **ALLIANCE OF YMCAS STANDS** READY TO **SUPPORT** YOUR BOARD

- Strategic planning
- CEO onboarding
- Governance consulting
- Support CEO evaluations
- Statewide events
- CVO onboarding, consulting



# A GIFT FOR YOU FOR YOUR ATTENDANCE



# **THANK YOU!**

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